

# ISO 9001 & 14001 version 2015: are you ready?

Follow the guide



## STAY INFORMED

- Access **first-level information** on the new standards by reading our **transition guide**, taking part in discussions on social media or attending **regional workshops**. Can't travel? Stay updated via a **1-hour web-conference**.
- Order the **official versions** of the new standards published in September 2015. Available now **online** (HTML format), or you can download and print the **PDF versions**, legally and securely.



## SELF-ASSESS

**Steer your 2015-version quality** or environmental approach with OK Pilot. With this tool you can evaluate your management system, share your results and set up action plans to achieve compliance.



## TRAIN

- 2 days to help you understand the new requirements of these standards, 1 day to go into the key points in more depth (risks, life cycle, etc.) – these training solutions help you **get started with the new versions**.
- Already familiar with the 2015 changes? **Extend your knowledge** in a one-day small-group seminar providing full coverage of the key changes so that you can map out the right path for your organization.



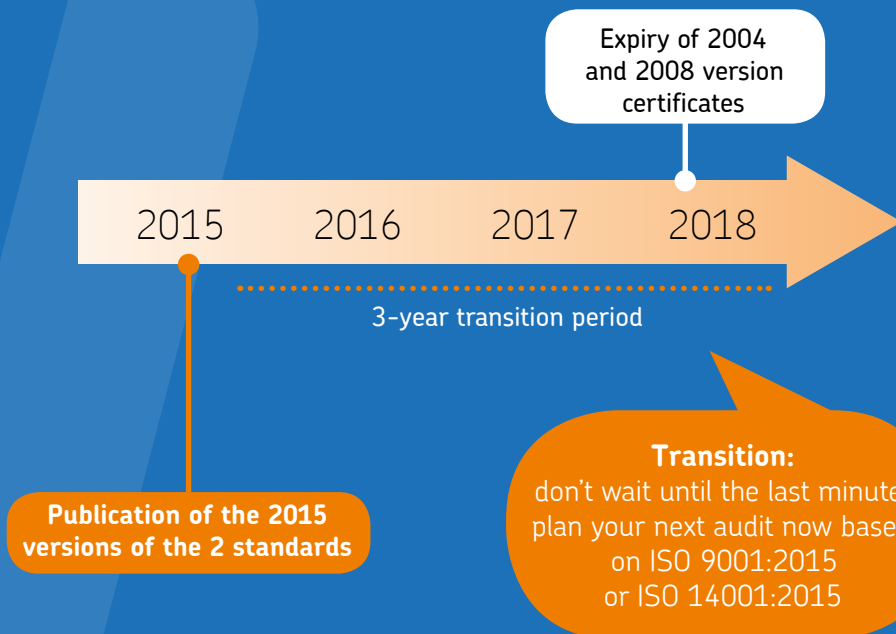
## PREPARE FOR CERTIFICATION

- Need to assess the impact of the 2015 version on your management system? Do the 20-minute **online test** and get an overview of your situation. The 45-minute test is a fuller version providing you with a roadmap for preparation of an action plan.
- Pre-audit survey / Gap analysis. Get a **full or personalized diagnostic** to make sure you're heading **in the right direction** before the certification audit. Benefits: a tool to promote understanding and application of the 2015 versions, assistance in determining means and resources, a lever for awareness raising and preparing teams for version 2015 certification.
- Focus on new concepts. At your next follow-up or renewal audit get a clear vision of your practices in relation to the new version. Optimize your **auditor's visit** for assessment based on the most significant subject areas in the 2015 versions (risks, outsourcing, performance evaluation...).



ISO 9001 and ISO 14001 version 2015 :  
behind each issue lies an **AFNOR solution**

# ISO 9001 & ISO 14001 certifications, a 3-year transition period



## Voices of experience...

What users of the revised versions say

“

“Focusing more closely on commitment by top management, clearly addressing stakeholders, and introducing risk management, **the 2015 version has changed for the better.**”

“Auditors are approaching audits in a new way. Take, for example, a recruitment process not completed on time. A V2008 auditor would have recorded a nonconformity straight away, whereas now the auditor asks if there is a risk to the enterprise's activity.”

“**The 2015 version is much more flexible; it leaves the choice of means up to enterprises.** Auditors are interested in the relevance of these choices rather than in the presence or absence of any particular element. This standard adopts a common-sense approach!”

“The 2015 versions are a real opportunity for enterprises. They will be able to **build a strategy** around their internal and external issues, taking all relevant interested parties into consideration, not just customers.”

“One of the major merits of the 2015 version, for the enterprise's top manager, is to be able to benefit from a medium- and long-term strategic vision, to plan the future of your enterprise over 5 years, 10 years or more.”

### Comments made during training courses “understanding the requirements of the new version”:

“The teaching style of this training course makes it easy to learn new skills. **I strongly recommend it for people who use the standard in their daily work.**”

“This training course is a good exercise in terms of clarifying our knowledge of ISO 9001. Quizzes, workshops, role play... **everything is there to help familiarize us with the standard and prepare for the changes.**”

“The **training course is lively and fun** with multiple benefits, highly practical application examples and a friendly ambiance!”

”

# The new-generation standards foster an entrepreneurial spirit

- Alignment of the management system with **the enterprise's strategy**.
- Control of the entire **value chain** (suppliers, subcontractors, etc.), or life cycle analysis (ISO 14001).
- **Measuring and improving performance**.
- **Making document management less burdensome**.
- Adoption of a common structure for management systems (**60% common requirements** - a great incentive to integrate other management systems).

# 6 good reasons for your enterprise to adopt the 2015 version

- 1 You capitalize on your quality or environmental approach; you promote it and simplify it to (re)motivate your colleagues.
- 2 You steer your enterprise's performance.
- 3 You have a more precise understanding of the expectations of your interested parties (customers, supplier, partners, etc.).
- 4 You control your risks and are better able to resist market pressures.
- 5 You reduce costs and lead times.
- 6 You encourage knowledge transfer and learning.

## It's a proven fact, certification leads to improved performance for enterprises

- **ISO 9001 certification increases export market share by 7%.**
- It improves consideration of **customers**.
- It has a positive effect on **innovation**.
- It encourages **team** work.
- It improves **productivity** regardless of sector.
- It is **held by over 1 million certified enterprises worldwide** (ISO Survey 2014).
- In the case of **ISO 14001**-certified enterprises:
  - > Productivity: **+ 21%**
  - > Work-related accidents: **- 15%**
- **Report a 16% increase in revenue.**

Source: the Organization Performance Circle, Paris Dauphine University.





Read the latest on the new-version standards

ISO 9001



ISO 14001



## About AFNOR Group

In France, and worldwide, AFNOR Group offers services and solutions based on voluntary standards, thereby fostering confidence and economic growth. AFNOR Group has 1,300 employees and deploys its services in around 100 countries for 70,000 customers.

### France

Bordeaux  
Lille  
Limoges  
Lyon  
Marseille  
Montpellier  
Nancy  
Nantes  
Orléans  
Paris  
Rennes  
Rouen  
Toulouse

### International

Algeria • Australia • Bolivia • Brasil  
Bulgaria • Canada • China • France  
Gabon • Germany • India • Italia  
Iran • Ivory Coast • Japan • Korea  
Lebanon • Madagascar • Malaysia  
Mauritius • Mexico • Morocco  
New Caledonia • Pakistan • Poland  
Portugal • Romania • Russia  
Senegal • Spain • Taiwan • Thailand  
Tunisia • Turkey • United-Kingdom  
United-States • Vietnam

**afnor**  
GROUPE

11 rue Francis de Pressensé - 93571 La Plaine Saint-Denis cedex - France  
Tél. : +33 (0)1 41 62 80 00 - Fax. : +33 (0)1 49 17 90 00  
[www.afnor.org](http://www.afnor.org)

Recycle all your  
paper products  
with Ecofolio.

